MRP-2 Brief

Personal Property Claims

SDDC Symposium/TMO Conference

Nashville, TN

25-28 April 2005

Claims Brief

- Claims Assistance Visits
- Monthly Claim Funds Report
- Pentagon Visit on the Quarterly Claims Funds
- DFAS Vouchers
- Claims Handbook update
- Families First – Defense Personal Property System
- FY 04 Claims Accomplishments
- FY 05 Claims Accomplishments through Mar 05

Claims Update

- **FY 05 Claims Assistance Visits:**
  - **1st Qtr:** Camp Lejeune, Cherry Point, New River
  - **3rd Qtr:** Camp Pendleton, Miramar, San Diego, Yuma

- **Monthly Claims Funds Report to RFM**
  - Report Form revised
    - Added Funds Projections for next month
  - Report due the workday prior to the last workday of each month
  - Report submitted even if no claims were done for the reporting month

Claims Update

- P&R (RFM) & Navy Comptroller Visit 5 Apr 05
  - Reviewed Quarterly Claim Funds
    - Receiving $500K each quarter
    - Shortage of funds in the 2nd month of the quarters
    - Requesting additional funds creates backlog of claims to be paid
  - Increase of Claims Funds
    - Navy Comptroller has provided $700K for 3rd Quarter

Claims Update

- Vouchers Faxed to DFAS-CO
  - Submit problems to HQMC MRP-2 Claims Office:
    - Ms. Elder, Assistant Head at DSN: 278-9198 or
    - Ms. Durand, Admin Chief at DSN: 278-9174
  - Update on MyInvoice and CEFT
- Claims Investigating Officer (CIO) Handbook
  - Updates
    - Settlement Letter
    - Monthly Claims Report

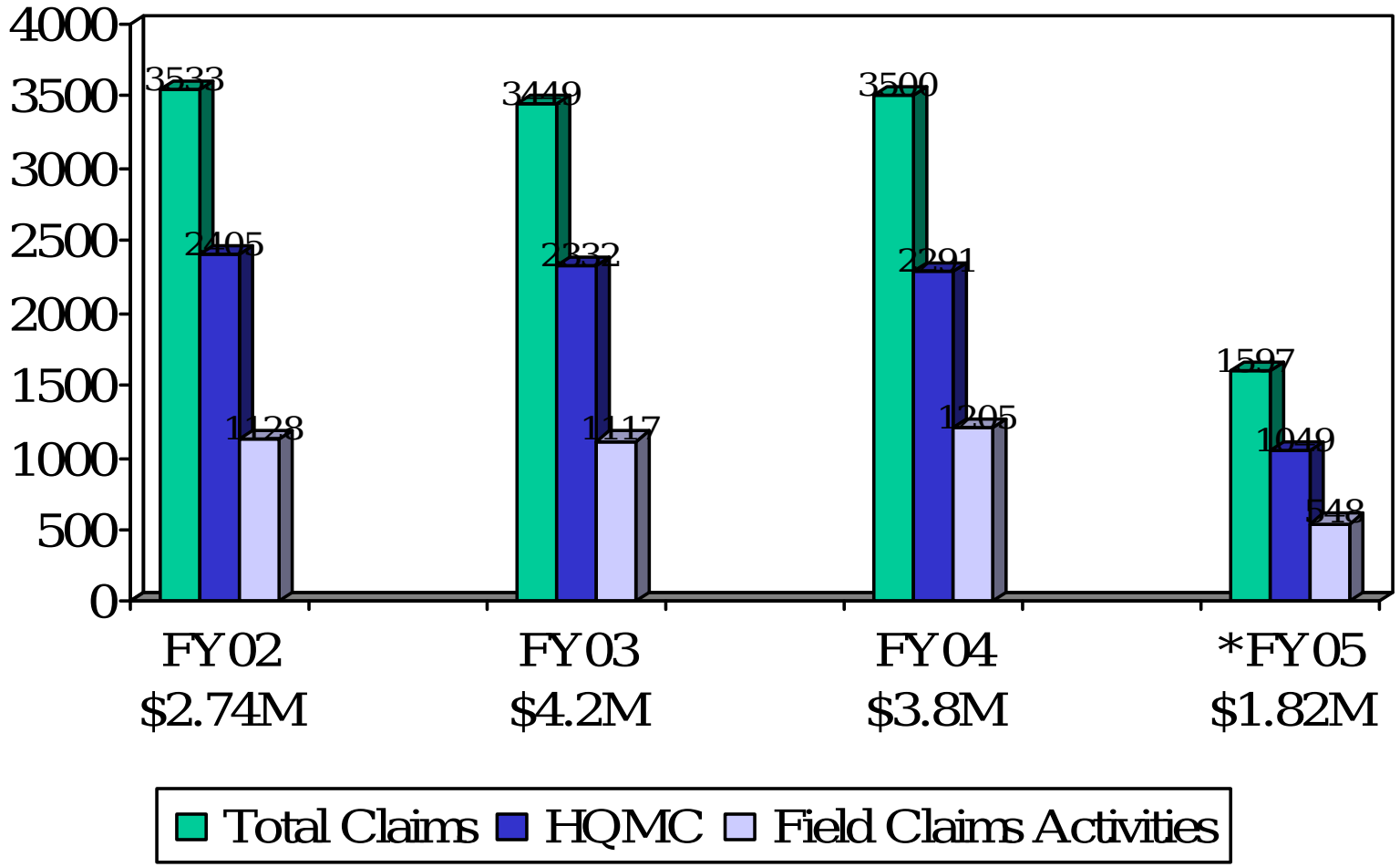
Claims Update

- Families First - Defense Future Personal Property Program (DFPPP)
  - Delivery DPS Increment 2 Functionality is scheduled for delivery 6 Jun 05
  - Change Management Activities
  - Training, development, and delivery
  - Implementation of the FRV Program is targeted for 1 Oct 05
    - Streamline claims process
    - Full Replacement Value (FRV)
    - On-line Claims Filing
    - Direct Claims Settlement with the TSP -$500

HQMC & Field Claims Offices

Claims Adjudicated and Paid by FY

*FY05 (through Mar)

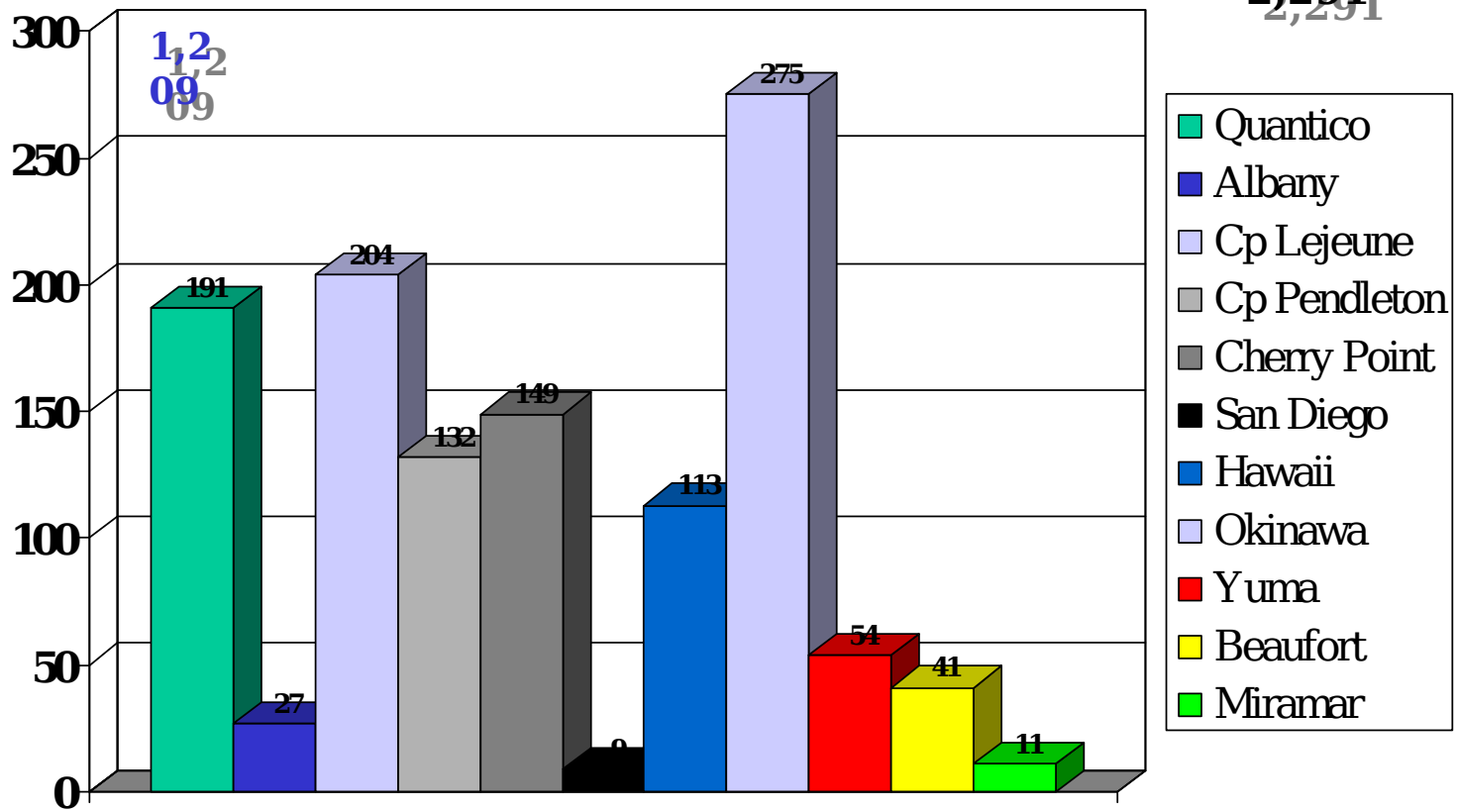


HQMC & Field Claims Activities

FY04 Total: 3,500 Claims

Field
1,209

HQMC
2,291

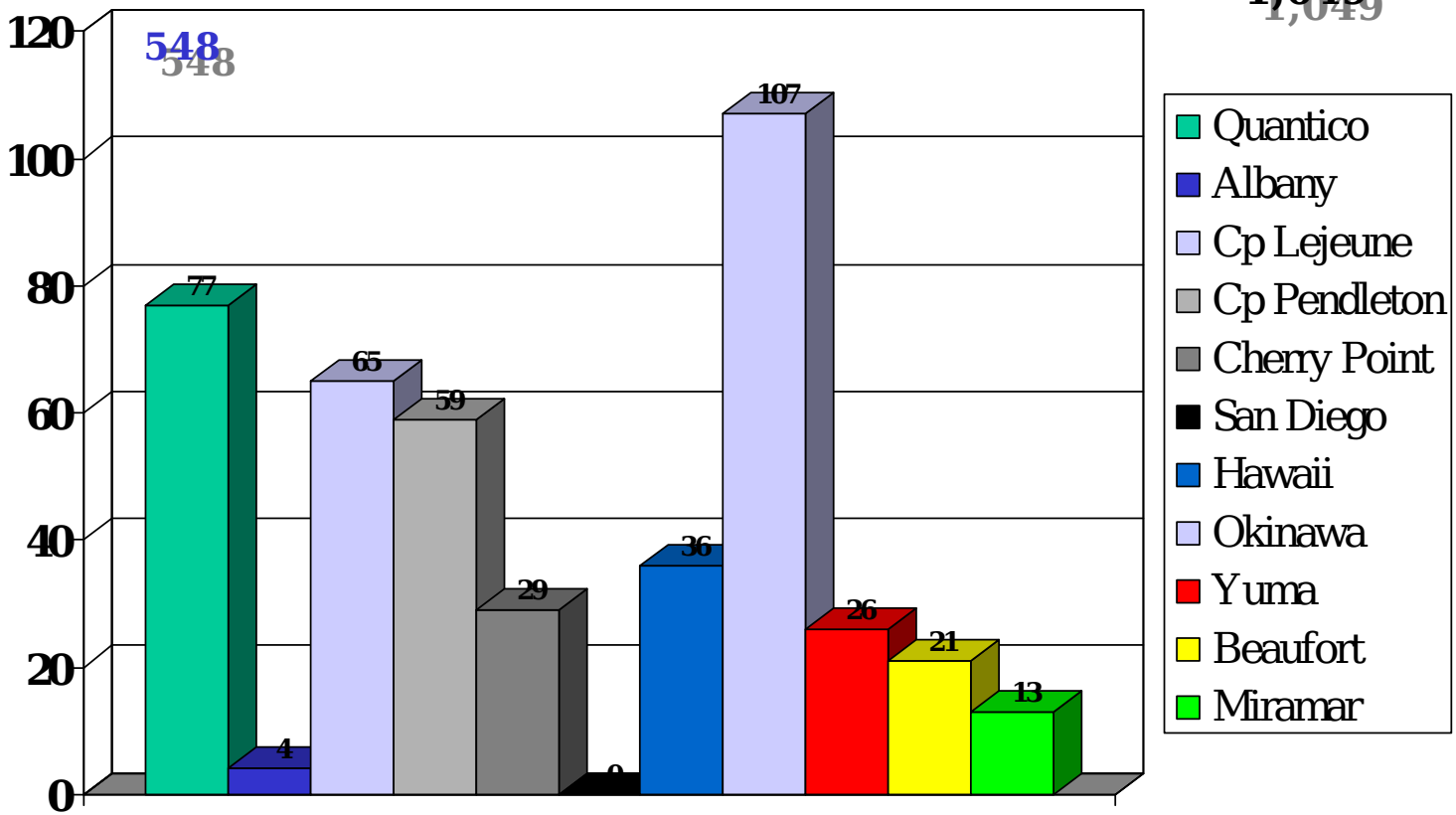


HQMC & Field Claims Activities

FY05 Total: 1,597 Claims (through Mar)

Field
548

HQMC
1,049



HQMC & Field Claims Activities

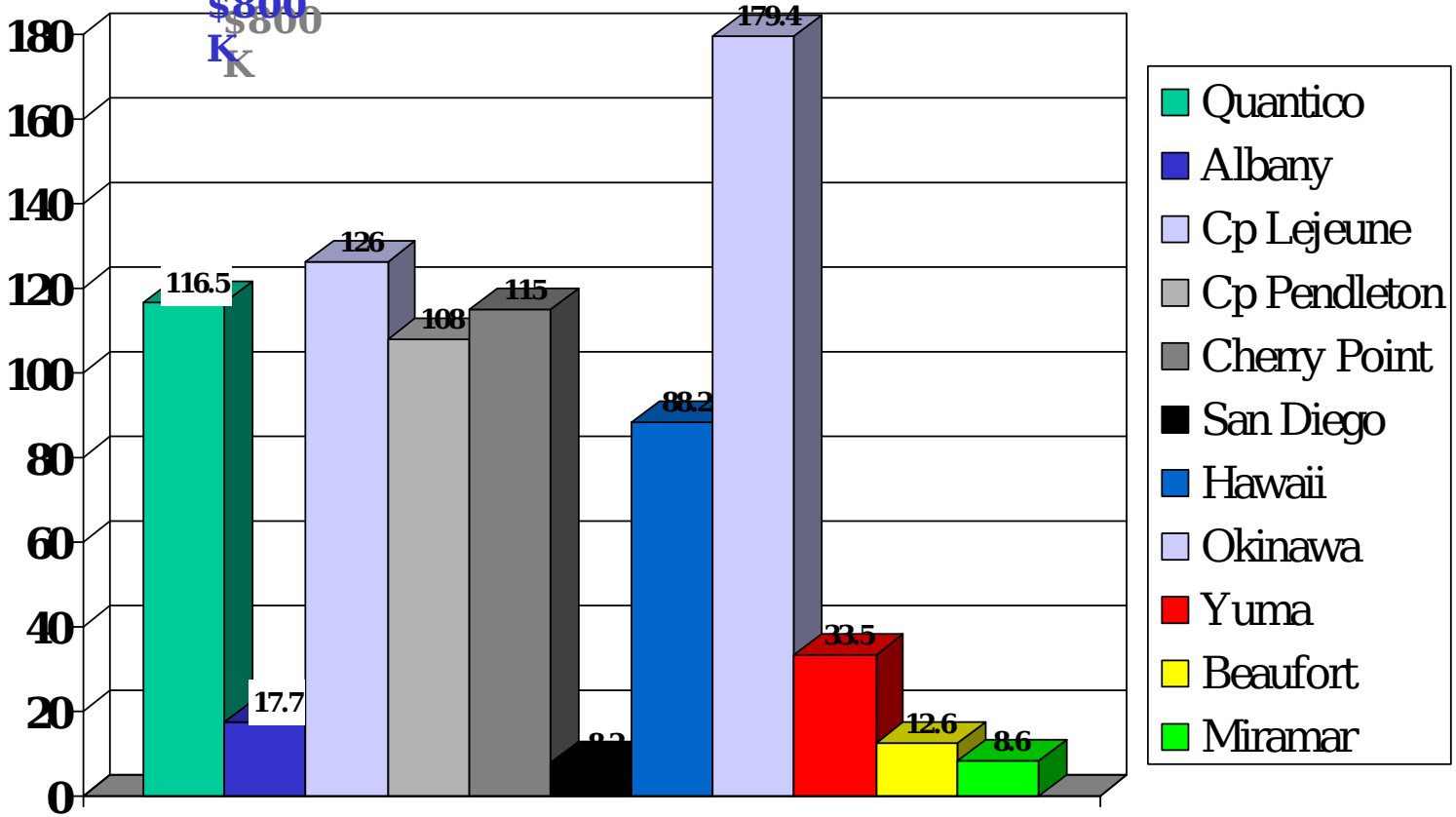
FY04

Total Payout: $3.8M

($000)

Field $800K

HQMC $3M



HQMC & Field Claims Activities

FY05 (through Mar)

Total Payout: $1.82M

($000)

Field
$394 K

HQMC
$1.426 M